



The Trustees of  
Responsible Gambling Trust

Charity Commission  
PO Box 211  
Liverpool  
L20 7YX

Sent via email to:

T: 0300 065 1717

[REDACTED]

[REDACTED]

Date: 26 May 2016

Dear Trustees

**RESPONSIBLE GAMBLING TRUST - 1093910**

Thank you for your letter dated 12 May 2016 in which you address the questions posed to you about how the trustees manage conflict of interests.

I have reviewed the content of the letter and summarise the key points that I have relied upon when making my decision:

- There are 11 trustees; the non-voting chair, 5 gambling industry specialists and 5 independent trustees.
- The research group consists of the 5 independent trustees only and so decisions made are not conflicted as there is no conflict present.
- Minutes of the meetings are published on the website making the process open and transparent.
- There is a list of connections and conflicts also published on your website which is updated regularly to ensure transparency.
- There is a suitable conflict of interest policy in place and trustees are aware of what constitutes a conflict and how to disclose a new conflict.
- Trustees sign an annual declaration in regards to any conflicts they may have.

Having taken all this into account, I am satisfied that the conflict of interest within the charity is well managed and recorded and therefore I am closing the complaint as unsubstantiated.

**On track to meet your deadline?**

Visit [www.gov.uk/charity-commission](http://www.gov.uk/charity-commission) for help on filing your annual return and accounts

**General enquiries:** 0300 066 9197

**Textphone:** 0300 066 9219

**Website:** [www.gov.uk/charity-commission](http://www.gov.uk/charity-commission)

I shall now be able to return my findings to the complainants and once that has all been dealt with I shall then review the application for payment of a trustee under separate cover.

Yours faithfully

[REDACTED]

[REDACTED]

Senior Case Officer – Liverpool Permissions and Compliance Team

[REDACTED]